

## Privacy Protection Compliance

As we continue to expand our business globally, Segway, together with other affiliated companies in Segway-Ninebot group, (“Segway”, “we”, “our”, “us”), strive to provide high-quality, safe, and reliable products and services for our customers from different countries and regions. In our business practices, we strictly comply with the laws and regulations while paying particular attention to the protection of customers’ privacy information.

Segway is fully aware of the importance of privacy protection. We strictly implement data privacy protection laws and regulations everywhere we carry out business and dedicate ourselves to reflecting region-specific regulatory conditions and local characteristics in our daily business operation.

We have established the Legal Department and Internal Audit Department to ensure compliance and supervise the continuous and effective performance of our privacy policies. In addition, we have also designated a Data Protection Officer, who is advocating for the proper care and use of customer’s information in accordance with General Data Protection Regulation (“GDPR”), Personal Information Protection and Electronic Documents Act (“PIPEDA”) and other applicable laws. We take every reasonable precaution to protect our users’ privacy information both online and offline.

While providing Navimow product and service to our customer, we endeavor to build a safe cyber environment where any personal information shared with us in connection with the use of our services are highly respected, properly protected and well managed. We have put in place appropriate physical, electronic, and managerial procedures to safeguard and help prevent unauthorized access, maintain data security, and correctly use the information we collect online.

Segway will continue to effectively improve our cybersecurity and privacy protection management, strictly abide by all the applicable laws and regulations, and seriously take the corresponding responsibilities, to perfect our privacy information protection system.